Troubleshooting Your FalconNet Wireless Connection
iPad/iPhone/iPod Directions

If you are having trouble establishing a wireless connection, try to *forget* the network, turn Wi-Fi off/on, and reconnect as described below:

1. From the main screen, tap **Settings**.
2. Tap **Wi-Fi**.
3. Tap the greater-than symbol (**>**) to the right of *FalconNet.*
4. Tap **Forget this Network**.
5. Tap **Forget**.
6. Tap **Wi-Fi** on the upper-left portion of the screen.
7. Tap the **On** button next to *Wi-Fi* to turn off Wi-Fi.
8. Tap the **Off** button next to *Wif-Fi* to turn on Wi-Fi.
9. Tap the **FalconNet** network.
10. Enter your FalconNet username and password.
11. Click **Join**.

Note: if these instructions don't work and your phone was issued by a business/organization where you work, your phone may be blocked from connecting. In this case, please contact the business/organization technical support staff for advice. Otherwise, please contact the Student Helpdesk at 610-606-4635.